

# TOWN OF CAMERON

NORTH CAROLINA 28326

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April 1, 2020

Yesterday, the Governor issued an executive order to prohibit utility disconnects for 60-days. This follows an order we received from Attorney General, Josh Stein last week.

For reference, Cameron on March 19, 2020 has already taken the following proactive measures to support our utility customers during this COVID-19 response.

- The Town of Cameron discontinued disconnections for nonpayment on March 19, 2020.
- Cameron waived all late payment penalties and our Board of Commissioners had already exceeded the terms of the Order not to enforce retroactive fees for 30 days. Utility customers were not charged late fees for bills paid after March 15, 2020.
- These practices will remain in place until at a minimum, the State of Emergency order is lifted.
- Cameron will continue to work with our customers and will grant a payment plan of a minimum of six months for delinquent balances, without late fees or penalties. However, you must notify Town Hall to plan.
- We will update our website to clarify these customer centric practices during the State of Emergency.
- If you have any questions concerning this Order and/or payment questions, please call Gail Brown at Town Hall 910-245-3212 or [cameronnc@townofcameron.com](mailto:cameronnc@townofcameron.com).

